



# Welcome to Brigham and Women's Hospital Backup Child Care Center

## What to Expect

At Brigham and Women's Hospital - BWH Backup Child Care Center, your child will be safe, well cared for, loved, and supported by our skilled teachers. Our carefully crafted back-up care program offers age-appropriate programs to encourage curious, happy, and confident children at every age and stage.

Our center welcomes families for their back-up, school vacation, and summer care needs. Throughout the year, we offer virtual family information sessions and workshops, themed program weeks, and many other events for children from 6 weeks to 12 years of age.

If you would like a virtual tour prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 1-617-732-9543 or [BWHbackup@brighthorizons.com](mailto:BWHbackup@brighthorizons.com).  
Please note: Our center serves only MassGeneralBrigham (MGB) employees.

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## Health & Safety

At Bright Horizons your child's health, safety, and wellness is our top priority. We continually monitor state and local public health guidelines, consult with our medical experts, and use our considerable experience to guide our practices. We're prepared to respond quickly and adjust those health and safety practices as needed, to ensure children, families, and teachers are protected.

### Designed for the well-being of staff, children, and families

- ▶ A daily health check policy that strives to mitigate the spread of illnesses
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and soft items
- ▶ Strict handwashing and sanitary policies to prevent the spread of illnesses
- ▶ Safety and security procedures designed to keep our families and staff protected
- ▶ Secure entrances to all centers
- ▶ Curriculum that emphasizes healthy practices for children

# What to Bring

## Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: [backup.brighterhorizons.com/account/login](https://backup.brighterhorizons.com/account/login), and will need to be submitted along with your child's health and immunization records.

## Meals & Snacks

Children in our care are offered a morning and afternoon snack. Lunch items should be brought in from home, ready to serve, and stored in a bag with ice packs, as needed. *Please note: when packing your child's lunch that our center is nut-safe.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

## Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Favorite toy, book, etc. to ease the drop-off transition or for rest time
- ▶ Ready-to-eat lunch and bottles (*as needed*)



## Center Location

Directions: The BWH Backup Child Care Center is located in Chestnut Hill on Route 9 East in the Brigham and Women's Health Care Center. We are on the MGB 850 Boylston/BWH Main Campus Shuttle Bus Route.

The closest T stop is the Green Line (Riverside/D) Brookline Village; from here, the shuttle referenced above will transport you to 850 Boylston St.

Once at 850 Boylston Street, proceed up through the patient parking lot. At the corner of the building on the left are the dedicated parent parking spaces for drop off and pick up. This is the main entrance. Ring the bell and staff will open the door for you.

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# Our Staff



Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements.

Through *Discovery Driven Learning™*, our teaching and learning framework, these talented educators focus on children's unique interests while supporting today's big milestones and tomorrow's success. We support our educators with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

## Brigham and Women's Hospital Backup Child Care Center

850 Boylston Street (Rte. 9 East), Suite 210, Chestnut Hill, MA 02467  
(617) 732-9543 | BWHbackup@brighthorizons.com

For *Bright Horizons Back-up Care™* reservations:

- ▶ **Visit** | <https://clients.brighthorizons.com/MGB>
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search "Bright Horizons" in the App Store/Google Play to find our Back-Up Care app

