Bright Horizons Family Solutions: Sub-processors

Our current sub-processors for these services are listed below. If you are a corporate client of Bright Horizons and have an agreement in place with us, you may subscribe to receive privacy and information security notifications by completing the form available at: https://go.brighthorizons.com/information-security-and-privacy-notifications

Client Personal Information relating to My Family Care Back Up Care Services; Work+Family Space; Parental Leave Toolkit; and /or related coaching services: Applicable where Client provides an Eligibility File for any of these Services			
Services	**Subject matter and nature of processing**	**Processor(s)**	**Processing Locations**
Provision and management of the Services	Provision of the managing system and operational support.	Bright Horizons Family Solutions LLC	United States
Cloud provider	Hosting Bright Horizons' application and databases.	Microsoft Corporation (Azure)	United States
Contact Centre Support	Access to Client Personal Information within Bright Horizons' system.	Workplace Options, LLC T/A WPO	United States
		DATAMARK, Inc.	United States Juarez, Mexico
Information Communications Services	Receipt, storage and processing of contact details such as name, email address as necessary to provide communications services.	Salesforce.com, Inc.	United States
		Seismic Software, Inc.	United States
		Qualtrics, LLC	United States
		Amazon SES provided by AWS EMEA SARL	Luxembourg
Bright Horizons' IT Support (UK systems providing: WFS /PLT / Coaching Services)	Limited access to the Client Personal Information via controlled remote access to Bright Horizons' servers located in the UK.	SapnaGroup	India
Bright Horizons' IT Support (US systems)	Access to Personal Information within Bright Horizons' system.	Bright Horizons Family Solutions LLC	United States, India
		Presidio Networked Solutions LLC	United States, India
		Hitachi Solutions America, Ltd	United States, India
		MResult Corporation	United States, India
		Assure eServices,Inc.	United States, India
		Cigniti Technologies Inc.	India
		Computer Sciences Corporation T/A DXC Technology	United States, India
		Accenture International Limited	United States, Poland, India, Canada
		QlikTech International AB	United States
		Snowflake Inc.	United States