



# Welcome to Bright Horizons at Houston

## What to Expect

At Bright Horizons at Houston, your child will be safe, well cared for, loved and supported by our skilled teachers. Our carefully crafted back-up care program is there for every step, with age appropriate programs to encourage curious, happy, and confident children at every age and stage.

### [View our virtual tour!](#)

Our center has been welcoming families since 2001 for their back-up, school vacation, and summer care. Throughout the year we offer virtual family information sessions and workshops, themed program weeks, and many other events for children from 6 weeks to 13 years of age.

If you would like a virtual tour prior to care, we would be more than happy to schedule one at your convenience; our center administrative team can be reached at 713-571-9747 or [houston@brighthorizons.com](mailto:houston@brighthorizons.com).

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## Health & Safety

Bright Horizons is trusted by parents around the country to care for their children. We've implemented enhanced COVID-19 safety protocols to ensure that all of our health and safety practices in every center are informed by guidance from the CDC and state and local municipalities, and have the well-being of children, families, and staff at their core.

### Enhanced Operating Protocols

- ▶ Nonessential visitors are not permitted in the center
- ▶ Posted health notice restricting entry
- ▶ Drop-offs/pick-ups are restricted to the lobby or outside the center
- ▶ Reduced class sizes – determined with reference to applicable local guidance
- ▶ Consistent groupings in separate classrooms

### Enhanced Health and Hygiene Protocols

- ▶ Daily temperature and health check conducted on arrival
- ▶ Social distancing is practiced as much as possible
- ▶ Bright Horizons staff wear face masks/coverings
- ▶ Frequent cleaning and disinfecting of high-touch surfaces, toys, and laundered items
- ▶ Enhanced COVID-19 exclusion policy restricting center access in the event of a suspected or known exposure

# What to Bring

## Enrollment Forms & Health Records

Prior to care, we are required to obtain additional information about your family. Many of the forms are available on our Back-up Care portal: [backup.brighthorizons.com/account/login](https://backup.brighthorizons.com/account/login), and will need to be provided along with child's health and immunization records.

## Meals & Snacks

Children in our care are provided a morning and afternoon snack consisting of a fruit, vegetable, protein or carbohydrate and whole milk. Lunch items should be brought in from home ready-to-serve (we are not able to warm food items) and stored in a bag with ice packs, as needed. *Please note when packing your child's lunch that our center is nut-safe; this includes nut items and food items produced in a factory with nuts present.* In our infant classroom there is a fridge available for bottles; all bottles are to be prepared at home and will be warmed using a water bath method.

## Items From Home

- ▶ Spare clothing
- ▶ Diapers and wipes (*as needed*)
- ▶ Favorite soft toy to ease the transition or for rest time
- ▶ Ready-to-eat lunch and bottles (*as needed*)



## Center Location

The center is conveniently located in Downtown Houston on the backside of the 1001 McKinney Building at the corner of Fannin and Walker; our entrance is on Walker. We are 1/2 a block from the light rail on Main.

We offer 30 minutes parking validation, and parents must park in designated Bright Horizons spaces ONLY or non-reserved spaces.

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# Our Staff



**Lisa Marie, Center Director**

I love Bright Horizons because it is a company that embraces diversity of each individual child, family and employee.

In education since: 1995



**Shelia, Business Manager**

I love Bright Horizons because I enjoy providing children with an awesome experience of fun and learning.

In education since: 2004

## Our Teaching Staff

Our teachers are the heart of our program — people with the skills, passion, and dedication to make early education their career. They are experienced and dedicated professionals who meet strict certification requirements. By focusing on children’s unique interests, these talented educators work alongside children to support today’s big milestones and tomorrow’s success. We support them with our own award-winning training, as well as learning opportunities to further advance their careers and skills through training, certificates, and college degrees.

## Bright Horizons at Houston

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For *Bright Horizons Back-up Care™* reservations

- ▶ **Visit** | [backup.brighthorizons.com](http://backup.brighthorizons.com)
- ▶ **Call** | 877.BH.CARES (242-2737)
- ▶ **Download** | Search “Bright Horizons” in the App Store/Google Play to find our app

