

Bright Horizons Family Solutions: Sub-processors

Our current sub-processors for these services are listed below. If you are a corporate client of Bright Horizons and have an agreement in place with us, you may subscribe to receive privacy and information security notifications by completing the form available at: <https://go.brighthouse.com/information-security-and-privacy-notifications>

Client Personal Information relating to EdAssist Services			
Services	Processing	Processor	Processing Location
Contact Centre Support	Access to Client Personal Information within Bright Horizons' system.	Workplace Options, LLC	United States
		Teleperformance	United States
Call management and recording facility	Collection and storage of call recordings and telephone numbers.	Genesys Telecommunications Laboratories, Inc., (Purecloud)	United States
LiveChat functionality	Collection and storage of chat messages and device information.	LiveChat	United States
Information Communications Services	Receipt, storage and processing of contact details such as name, email address as necessary to provide the communications services.	Salesforce.com, Inc.	United States
		Seismic Software, Inc.	United States
		Acoustic, L.P.	United States
		Qualtrics LLC	United States
Bright Horizons IT Support	Access to Personal Information within Bright Horizons' system.	Rackspace US, Inc.	United States
		Hitachi Solutions America Ltd	United States
		Colosseum Ventures LLC	United States India
		MResult Corporation	United States, India
		Assure eServices, Inc.	United States, India
		Cigniti Technologies Inc.	India
		Computer Sciences Corporation T/A DXC Technology	United States, India
		Accenture International Limited	United States, Poland, India and Argentina
		QlikTech International AB	United States

Loan service integrator (applicable to all Clients taking Loan Repayment Services).	Receipt, processing and storage of the Client Personal Information.	Yodlee, Inc.	United States
Virtual payment facilitator services (applicable only to EdAssist Clients receiving payment facilitator services).	Receipt, processing and storage of the Client Personal Information.	American Express Travel Related Services Company Inc.	United States