



Bright Horizons Back-Up Care Advantage Program

Wide Array of Back-Up Care Resources

- National network of quality child care centers, including hundreds of Bright Horizons centers
- National network of qualified home health care professionals for in-home care
- Care for infants through school-age children and sick children
- Care for adults/elders
- 24-hour call center
- Available via toll-free number or Internet
- Personalized attention to meet individual needs

Good Business Sense

- Improves productivity
- Reduces absenteeism
- Provides companywide equitability
- Enhances recruitment efforts
- Strengthens employee morale
- Supports business contingency planning

To learn more about the Bright Horizons Back-Up Care Advantage Program, contact clientservices@brighthorizons.com or call 800.453.9383, ext. 1600.



www.brighthorizons.com

- **Back-up child care**
- **Back-up adult/elder care**
- **Sick care**
- **Nationwide network**
- **Center-based care**
- **In-home care**

A Unique Solution

The Bright Horizons Back-Up Care Advantage Program can help your company provide back-up care to your employees — where and when they need it. This highly customized, high-quality program is designed for any type of emergency situation when employees' normal child care or adult/elder care arrangements break down.

The program gives employees access to a national network of quality, licensed child care centers, including hundreds of Bright Horizons child care centers across the country, and trained, licensed home health care professionals.

With the Back-Up Care Advantage Program, you're not only offering an invaluable benefit to employees, you're ensuring equity across your organization by offering employees throughout the country a comprehensive, reliable back-up care solution.

Quality Care Where and When You Need It

- **National network:** With our nationwide network of quality child care providers, your employees can find alternative care nearby for children from 6 weeks to 12 years old, should they face unexpected changes in their regular arrangements. Our network includes hundreds of Bright Horizons child care centers and back-up centers as well as quality child care centers in communities across the country.
- **Sick child care and school closings:** When a child is mildly ill and unable to attend school, or if school is closed, working parents can turn to the Back-Up Care Advantage Program and go to work knowing that their child is in safe, nurturing hands.
- **In-home adult/elder care:** Responsibility for an elderly family member can be overwhelming. It is even more stressful when care arrangements fall through or the elder requires medical attention. When the need arises, your employees can tap into a national network of home health care professionals and adult/elder care specialists through the Back-Up Care Advantage Program.
- **24-hour call center:** Our back-up care specialists are available 24 hours a day, 7 days a week through one toll-free call or on the Web to help identify the back-up care option that will best meet the family's needs.

High Standards of Care

Bright Horizons back-up child care programs were the first of their kind to be accredited by the National Association for the Education of Young Children (NAEYC). All child care and early education centers available through this national network are either Bright Horizons child care centers, are accredited by NAEYC, or meet the established standards of quality for accreditation or state licensing, including developmentally appropriate curriculum, appropriate health and safety policies, teacher-child ratios, and teacher licensure. The home health care professionals are trained and experienced in child care or adult/elder care and meet stringent licensing and credentialing requirements.