

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet HeartsHome Early Learning Center

Location	1331 South Voss Houston, TX 77057
Phone/Fax/Email	866-273-2773 (toll-free) 713-953-9179 (fax) parents@brighthorizons.com
Days of Operation	Monday – Friday
Hours of Operation	6:45 a.m. – 6:30 p.m.
Ages Served	6 weeks up to 5 years
Registration	There are two ways to begin the registration process: online at www.brighthorizons.com/back-up or by phone at 866-273-2773. If you prefer not to register online or by phone, please call the toll-free number above to request paper registration materials.
Reservations & Tours	Please call the number above to arrange a tour. Your child must be registered before using the center. Reservations can be requested for registered children by calling 866-273-2773 or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Lunch/Snacks	Bright Horizons provides lunch and two nutritious snacks.
Parking/Public Transit	The center is located in The Woodway Collection shopping center on the corner of Woodway and S. Voss. Free parking is available at the center.
Staffing	Primary teachers are degreed and/or specially trained in Early Childhood Education. All teachers are 1 st Aid/CPR certified and must meet all state required training documentation plus additional training required by Bright Horizons.
Security Features	Secure entryways; extensive evacuation policies and procedures.
Additional Resources	Outdoor playground area; Parent Library; Morning Coffee Bar; Enrichment Activities

