

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet Saint Thomas Family Center – St. Thomas Hospital

Location	5701 Knob Road Nashville, TN 37209
Phone/Fax/Email	866-273-2773 (toll-free) 615.353.5782 (fax) parents@brighthorizons.com
Days of Operation	Monday – Friday
Hours of Operation	8:00 a.m. – 6:00 p.m.
Ages Served	6 weeks up to 12 years
Registration	There are two ways to begin the registration process: online at www.brighthorizons.com/back-up or by phone at 866-273-2773. If you prefer not to register online or by phone, please call the toll-free number above to request paper registration materials.
Reservations & Tours	Please call the number above to arrange a tour. Your child must be registered before using the center. Reservations can be requested for registered children by calling 866-273-2773 or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Lunch/Snacks	Parents provide lunch or may purchase a lunch for \$3.00 per day.
Parking/Public Transit	Parking is available at the center.
Staffing	Experienced teachers and administrative staff trained on safety and security procedures.
Security Features	Secure entryways; extensive evacuation policies and procedures.
Additional Resources	Outdoor playground area; Parent Library