

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet

The Citi Children's Center at 399 Park

Location	399 Park Avenue New York, NY 10043
Phone/Fax/Email	212.793.4000 (phone), 212.793.4001 (fax) citi399@brighthorizons.com
Days of Operation	Monday - Friday (Please consult the High Demand Day Calendar for peak day schedules.)
Hours of Operation	8:00 a.m. - 6:00 p.m.
Ages Served	3 months up to 13 years
Registration	There are three ways to begin the registration process: online at www.brighthorizons.com/back-up , by phone at 866-273-2773, or contact the Center to receive registration materials by mail, fax or email.
Reservations & Tours	Please contact the Center to arrange a tour. Your child must be registered before using the Center. Reservations can be placed for registered children via the Center's 24 hour automated voicemail system or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Co-pay	\$25 co-pay for one child on each visit; \$20 for each additional child
Lunch/Snacks	Parents provide lunch. Bright Horizons provides two nutritious snacks.
Subway	The Center can be reached via the 6 train to 51st Street/Lexington Avenue station or via the E or V trains to 53rd Street/Lexington Avenue station.
Staffing	Experienced teachers with degrees; full time Client Service Associate trained in security procedures.
Security Features	Located in a discreet, unmarked location; secure entryways and video monitoring; extensive evacuation policies and procedures. Please call in advance or consult building security for the location of the Center.
Additional Resources	On-site Parent Library



www.brighthorizons.com