

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet Bright Horizons Children's Center at the Forum

Location	8516 Old Lead Mine Road Raleigh, NC 27615
Phone/Fax/Email	866-273-2773 (toll-free) 919-845-7184 (fax) parents@brighthorizons.com
Days of Operation	Monday – Friday
Hours of Operation	7:00 a.m. – 6:00 p.m.
Ages Served	6 weeks up to 12 years
Registration	There are two ways to begin the registration process: online at www.brighthorizons.com/back-up or by phone at 866-273-2773. If you prefer not to register online or by phone, please call the toll-free number above to request paper registration materials.
Reservations & Tours	Please call the number above to arrange a tour. Your child must be registered before using the center. Reservations can be requested for registered children by calling 866-273-2773 or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Lunch/Snacks	Bright Horizons provides lunch and two nutritious snacks.
Parking/Public Transit	Parking is available at the center. The center is located near 440 and 540. Please contact the center for specific directions.
Staffing	Degreed teachers with professional training in early childhood. All teachers are CPR and First Aid certified.
Security Features	Secure entryways; extensive evacuation policies and procedures.
Additional Resources	Outdoor playground area; Parent Library

