

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet

Bright Horizons at Blue Cross Blue Shield of North Carolina

Location	1968 Ivy Creek Boulevard Durham, NC 27707
Phone/Fax/E-mail	919-765-2437 (phone), 919-287-9475 (fax) bcbs.nc@brighthorizons.com
Days of Operation	Monday - Friday (Please consult the High Demand Day Calendar for peak day schedules.)
Hours of Operation	7:00 a.m. - 7:00 p.m. (Parents asked to pick up children by 6:45 p.m.)
Ages Served	6 weeks up to 13 years
Registration	There are three ways to begin the registration process: online at www.brighthorizons.com/backup , by phone at 866.273.2773, or contact the center to receive registration materials by mail, fax or e-mail.
Reservations & Tours	Please contact the center to arrange a tour. Your child must be registered before using the center. Reservations can be placed for registered children via the center's 24-hour voicemail system or online at www.brighthorizons.com/backup . (Select Request a Reservation.)
Lunch/Snacks	The center provides breakfast, lunch and afternoon snacks (lunch is catered by Blue Cross Blue Shield.)
Parking/Public Transit	Parking is available at the center for drop-off and pick-up. The center is located off University Drive and Ivy Creek Blvd. on the first floor of the CSC Commons Building.
Staffing	Experienced teachers are trained in safety and security procedures.
Security Features	Located in a discreet, unmarked location; secure entryways and video monitoring; extensive evacuation policies and procedures. Please call in advance or consult building security for the location of the center.
Additional Resources	On-site Parent Library.

