

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet Bright Horizons Boston Back Bay

Location	10 St. James Avenue Boston, MA 02116
Phone/Fax/E-mail	617.728.9100 (phone), 617.728.9900 (fax) bostonbackbay@brighthorizons.com
Days of Operation	Monday - Friday (Please consult the High Demand Day Calendar for peak day schedules.)
Hours of Operation	8:00 a.m. - 6:00 p.m. (Parents asked to pick up children by 5:45 p.m.)
Ages Served	3 months up to 13 years
Registration	There are three ways to begin the registration process: online at www.brighthorizons.com/back-up , by phone at 866-273-2773, or contact the center to receive registration materials by mail, fax or email.
Reservations & Tours	Please contact the center to arrange a tour. Your child must be registered before using the center. Reservations can be placed for registered children via the center's 24 hour automated voicemail system or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Lunch/Snacks	Parents provide lunch. Bright Horizons provides two nutritious snacks.
Parking/MBTA	Thirty-minute parking available for pickup and drop-off. The center is located two blocks from Arlington Station on the MBTA Green Line.
Staffing	Experienced Teachers with degrees in early childhood education; full-time Client Services Associate trained in security procedures.
Security Features	Located in a discreet, unmarked location; secure entryways and video monitoring; extensive evacuation policies and procedures. Please call in advance or consult building security for the location of the center.
Additional Resources	On-site Parent Library

