

BACK-UP SOLUTIONS



Back-Up Child Care Fact Sheet **Bright Horizons Los Angeles**

Location	550 South Hope Street Los Angeles, CA 90071
Phone/Fax/E-mail	213.623.0072 (phone), 213.622.7693 (fax) losangeleshopestreet@brighthorizons.com
Days of Operation	Monday - Friday (Please consult the High Demand Day Calendar for peak day schedules.)
Hours of Operation	7:00 a.m. - 6:00 p.m. (Parents asked to pick up children by 5:45 p.m.)
Ages Served	3 months up to 13 years
Registration	There are three ways to begin the registration process: online at www.brighthorizons.com/back-up , by phone at 866-273-2773, or contact the center to receive registration materials by mail, fax or email.
Reservations & Tours	Please contact the center to arrange a tour. Your child must be registered before using the center. Reservations can be placed for registered children via the center's 24 hour automated voicemail system or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Lunch/Snacks	Parents provide lunch. Bright Horizons provides two nutritious snacks.
Parking/MTA	Fifteen-minute parking is available for pickup and drop-off in the 550 South Hope garage. The center is located approximately two blocks from the Metro Blue Line and Metro Red Line.
Staffing	Experienced Teachers with degrees in early childhood education; full-time Client Services Associate trained in security procedures.
Security Features	Located in a discreet, unmarked location; secure entryways and video monitoring; extensive evacuation policies and procedures. Please call in advance or consult building security for the location of the center.
Additional Resources	On-site Parent Library

