



Back-Up Child Care Fact Sheet **HSBC Family Center**

Location	1494 Schilling Place Salinas, CA 93901
Phone/Fax/E-mail	831-772-6899 (phone), 831-772-6830 (fax) housca@brighthorizons.com
Days of Operation	Monday - Friday (Please consult the High Demand Day Calendar for peak day schedules)
Hours of Operation	7:00 a.m. - 6:00 p.m. (Parents are required to pick up children by 5:45 p.m.)
Ages Served	6 weeks up to 12 years
Registration	There are three ways to begin the registration process: online at www.brighthorizons.com/backup , by phone at 866.273.2773, or contact the center to receive registration materials by mail, fax or e-mail.
Reservations & Tours	Please contact the center to arrange a tour. Your child must be registered before using the center. Reservations can be requested for registered children via the center's 24 hour voicemail system or online at www.brighthorizons.com/back-up . (Select Request a Reservation)
Lunch/Snacks	The center provides breakfast, lunch and an afternoon snack.
Parking/Public Transit	Parking is available at the center. The center is located on Schilling Place (there is a call button just inside the first set of doors).
Staffing	Experienced teachers and administrative staff trained on safety and security procedures.
Security Features	Located in a discreet, unmarked location; secure entryways and video monitoring; extensive evacuation policies and procedures. Please call in advance or consult building security for the location of the center.
Additional Resources	On-site Parent Library.